Introduction

The new Briggs & Stratton Power Portal has been designed for optimum viewing using Internet Explorer 7 or higher with a 1024x768 screen resolution.

Screen Resolution 800x600 (too low):

Symptom: The Login & Password boxes are cut off.

Fix: Follow steps below to adjust your screen resolution.

Step 1

To adjust your screen resolution, right click on a blank spot on your desk top, then click on ‘Properties’

Step 2

Click on the slider and drag it to a minimum of 1024x768.
When your screen resolution is adjusted correctly, you should see the full login & password boxes on the right as shown:

Internet Explorer 6

If you see the gray box around the Briggs & Stratton logo or the fly-out function does not work when you move your mouse cursor over the three categories (Technical Information, My Resources & Self Help or Sales & Marketing), you most likely have Internet Explorer 6 installed on your computer. You verify it by going to Help> About Internet Explorer. It will tell you the version you have installed.
Internet Explorer 8

If you are upgrading your computer, you may use Internet Explorer 8 if you choose. Visit the Microsoft website and follow the directions. When the dialog box comes up asking to Run or Save, select “Run” each time.

http://www.microsoft.com/downloads

When Internet Explorer 7 has been properly installed, you will no longer see the gray boxes around the Briggs & Stratton logo, you will find a tab in the center of the page displaying “Change Brand” and the fly-out functionality works when you move your mouse over the categories (Technical Information, My Resources & Self Help or Sales & Marketing). The customer should re-boot the computer when the upgrade is complete.

Brands & Applications

The Power Portal has been designed to make your life easier at Briggs & Stratton! You can access applications and information for each brand you service by clicking on the blue ‘+’ next to ‘Change Brand’.
This opens the Brand Selection Panel. Select the brand you wish to work with and click on its logo.

You now have access to all of your applications for the selected brand.
To return to your home page, click on the blue ‘+’ sign again ...

… then click on the Briggs & Stratton logo.